

**November Professional Development Event  
Tuesday, November 9, 2010**

**Create Great Relationships...with Anyone, Anytime, Anywhere  
With Mary Jane Mapes, CSP**

Registration is available at: [November PDM Registration](#) or [www.apicsswmi.com](http://www.apicsswmi.com)

**Registration Deadline is Thursday, November 4<sup>th</sup> at Noon**

***Location: Holiday Inn West (Off I-131 @ Stadium Dr. Exit-36)***

Schedule: 5:30 PM Hors d'oeuvres; 6:00 PM Speaker begins



**Create Great Relationships...with Anyone,  
Anytime, Anywhere**

You CAN Teach a Pig to Sing – Create Great Relationships with Anyone, Anytime, Anywhere

Do you ever lay awake at night, staring at the ceiling, wondering:

- Why can't people be more like me?
- Why do so many conversations end up in an argument?
- Why do I have to spend all my time dealing with people problems?  
It's never ending.

If you've ever had any of the above thoughts, you're not alone.

In this fascinating program, with an edgy title, Mary Jane Mapes, communication / leadership strategist for such organizations as Avon Products Inc., Farmers Insurance, and Lane Automotive shares her innovative, laugh-out-loud, "I can use this today" insights that will help you get along better with anyone, anytime, anywhere.